

Conflict to Connection: Building Bridges

LIVE ONLINE: MAY 6-8, 2025 (10:00 AM - 2:30 PM ET DAILY)

DAILY AGENDA

Day One: Training & Teams

| Time | Session Topic | Speaker |
|-----------------------------|--|-------------------------------------|
| 10:00AM - 11:05 AM | KEYNOTE: From Conflict to Connection: The 4Cs of Trust in Harnessing Change for Good | Dr. Kim Faircloth & Dawn Bedlivy |
| 10 Minute Break | | |
| 11:15 AM - 12:05 PM | Building Bridges to Conflict Competence with Teams | Mary Lou O'Kennedy |
| Break until 12:30 PM | | |
| 12:30 PM - 1:20 PM | Turning Conflict into Strength: Building Resilient Teams Through Practical Resolution Strategies | Tara Goodson |
| 10 Minute Break | | |
| 1:30 PM - 2:20 PM | From Conflict to Culture Change: The Journey through Implementation in a Policing Agency | Heather Smith |

Speakers and times are subject to change.

All sessions will be recorded and available to paid attendees for 60 days after the conference has concluded.

If you have any questions about the conference, please visit our website <https://www.mediationworks.com/conference/> or contact us at mti@eckerd.edu or 888-359-9906.

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Day Two: Coaching & Organizational Development

| Time | Session Topic | Speaker |
|-----------------------------|--|-------------------|
| 10:00AM - 11:05 AM | KEYNOTE: Generative AI: A Practical Overview for HR Professionals | Rahul Thadani |
| 10 Minute Break | | |
| 11:15 AM - 12:05 PM | Bridging the Gap: How One Tool (CDP) Transforms Three Disciplines | Louise Hyland |
| Break until 12:30 PM | | |
| 12:30 PM - 1:20 PM | Managing Conflict Styles & Triggers in Coaching Engagements | Dr. Holly Tompson |
| 10 Minute Break | | |
| 1:30 PM - 2:20 PM | The Five Disciplines for Team Cohesion | Brenda Hooper |

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Day Three: Mediation & Beyond

| Time | Session Topic | Speaker |
|-----------------------------|--|-----------------------|
| 10:00AM - 11:05 AM | KEYNOTE: Reframing the Art of the Deal: The Neuroscience of Both-Gain Mediation | Dr. Debra Dupree |
| 10 Minute Break | | |
| 11:15 AM - 12:05 PM | Better Conversations, Smarter Solutions: Using Technology in Workplace Mediation | Terry Marschall |
| Break until 12:30 PM | | |
| 12:30 PM - 1:20 PM | Building a Conflict Competent Campus (CCC) | Dr. Heather Wilkinson |
| 10 Minute Break | | |
| 1:30 PM - 2:10 PM | Trauma-Informed & Healing Facilitation in Workplace Mediation | Marissa Badgley |
| 2:15 PM - 2:30 PM | MTI On Deck | |

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