

Las Vegas, NV
September 16-17, 2010

Kansas City, MO
September 20-21, 2010

Cleveland, OH
October 4-5, 2010

New York, NY
October 20-21, 2010

Washington, DC
October 25-26, 2010

Portland, OR
November 3-4, 2010

Dallas, TX
November 8-9, 2010

Certification Courses in Managing Workplace Conflict

Approved for CEU's by SHRM, EAPA, and other accrediting authorities

More cities and dates at
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www.mediationworks.com/courses

track 1. Train the Trainer

For internal HR staff and external training consultants

Certificate: "Certified Trainer of Managing Workplace Conflict"

track 2. Train the Manager

For managers, supervisors, and team leaders

Certificate: "Certified Manager of Workplace Conflict"

track 3. Train the Professional

For coaches, consultants, HR professionals, counselors, EAP staff, labor union officials, ombuds, mediators, attorneys, dispute resolvers and facilitators

Certificate: "Certified Professional in Managing Workplace Conflict"



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