

Ft. Lauderdale

February 10-11, 2010

Washington, DC

March 3-4, 2010

Houston

March 10-11, 2010

San Jose

March 25-26, 2010

Kansas City

April 24-25, 2010

New York

May 5-6, 2010

Mediation-at-Sea

Seattle to Alaska
July 3-10, 2010

Certification Conferences

in

Managing Workplace Conflict

Approved for CEU's by SHRM, EAPA, and other accrediting authorities

More cities and dates at www.mediationworks.com/123/calendar

track 1.

Train the Trainer

For internal HR staff and external training consultants

Certificate: "Certified Trainer of Managing Workplace Conflict"

track 2.

Train the Manager

For managers, supervisors, and team leaders

Certificate: "Certified Manager of Workplace Conflict"

track 3.

Train the Professional

For coaches, consultants, HR professionals, counselors, EAP staff, labor union officials, ombuds, mediators, attorneys, dispute resolvers and facilitators

Certificate: "Certified Professional in Managing Workplace Conflict"



For details, visit us on the web at:

www.mediationworks.com/123/certify

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