

Nairobi, Kenya

17-18 May 2010

Certification  
Conferences

in

# Managing Workplace Conflict

*Approved for CEU's by SHRM, EAPA, and other accrediting authorities*

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track 1.

## Train the Trainer

For internal HR staff and external training consultants

**Certificate:** "Certified Trainer of Managing Workplace Conflict"

track 2.

## Train the Manager

For managers, supervisors, and team leaders

**Certificate:** "Certified Manager of Workplace Conflict"

track 3.

## Train the Professional

For coaches, consultants, HR professionals, counselors, EAP staff, labor union officials, ombuds, mediators, attorneys, dispute resolvers and facilitators

**Certificate:** "Certified Professional in Managing Workplace Conflict"



**For details, visit us on the web at:**

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